

REPAIR REQUEST FORM

Following the regulations implemented by the government to deal with the Coronavirus, DIL Repair Center offers you a repair service by postal way.

Please send us your device and we'll return it repaired as soon as possible to the address filled in this form. The costs for return your device are 11.70€ VAT for Luxembourg. If there is an additional cost to this amount, a quotation will be sent to you by e-mail and after receipt of the amount on our account the device will be return to you.

Last Name	
First Name	
Street - Number	
Post code - Town	
Country	
Mobile nr.	
Email	
<hr/>	
Brand	
Model	
IMEI nr.	
Date of purchase	
Issue description	

A copy of the proof of purchase have to be sent with your device in order to validate the warranty.

Please fill, print and sign this form. Include all those documents with the device and send all properly packaged and protected to the address: DIL REPAIR CENTER – 211, Rue des Romains – L-8041 Bertrange - Luxembourg

DIL Repair Center is processing your personal data's according to the curent regulations applicable to the processing of personal data and in particular to the regulation (EU) 2016/679 or GDPR.

I confirm that all data stored in my device has been deleted before sending it for repair. Otherwise, I expressly approve that all of my data stored will be accessible by the employees of DIL Repair Center during the repair process, and also that all of my data will be deleted.

Signature